

**Standard Reply to Complaints against Facebook concerning Access Requests**  
**by the Irish Office of the Data Protection Commissioner (ODPC)**  
*(March 2012 Version)*

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Dear [REDACTED]

Thank you for your message. As you may have already read this Office published the outcome of its audit with Facebook on 21 December 2011 which is available from this link: [http://dataprotection.ie/docs/21/12/11\\_Report\\_of\\_Data\\_Protection\\_Audit\\_of\\_Facebook\\_Irela/1182.htm](http://dataprotection.ie/docs/21/12/11_Report_of_Data_Protection_Audit_of_Facebook_Irela/1182.htm)

The question of access is extensively dealt with in Section 3.3, pages 62-67 and Facebook Ireland has committed to fully complying with the right of access to personal data as outlined in the schedule contained in the report. Additional data is now available in line with the timeline agreed with this Office. Facebook Ireland is issuing an email to all persons who have made an access request to it over the last number of months. I have attached the text of the email that is currently issuing which describes the additional data now available. It also outlines when additional data will be available and how to obtain your data should you not have a current user account with Facebook Ireland.

We trust that this will meet your requirements in this area.

Yours Sincerely

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