

Office of the Data Protection Commissioner.  
Canal House, Station Road  
Portarlinton , Co. Laois  
IRELAND

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Formal Complaint against Facebook Ireland Ltd.

To whom it may concern,

I was requesting a copy of my personal data held by "**Facebook Ireland Limited**" (Hanover Reach, 5-7 Hanover Quay, Dublin 2, Ireland) under section 4 DPA using the provided online form or a direct e-mail to Facebook Ireland Ltd.

**A.** I was sending the initial request on the \_\_\_\_\_

**B.** Shortly afterwards Facebook sent me an email, referring me to a "download tool" that does not provide me with **all data** it is holding about me and has not informed me about the **purposes, sources** and **recipients** of this data. Facebook has therefore not provided me with full access to my personal data.

**C.** The tool is not sufficiently giving me access to all my personal data as necessary under the Irish law. There are many data categories missing, if this is compared to the data sets published by "europe-v-facebook.org" (see Links: [Data Set 1](#), [Data Set 2](#), [Data Set 3](#), [List of Data](#)). I further refer to the "[request for a formal decision](#)" and the "[response](#)" by europe-v-facebook.org outlining in detail how the "download tool" is **missing personal data** and does not provide for other necessary information about **the sources, purposes, recipients and logics** involved in the processing operation. I am not satisfied with any referral to the "Audit" report you have published in 2012 since this is not a legally binding document and does not address the matters raised above in any way.

I therefore ask you to undertake a proper investigation and make Facebook Ireland Limited comply with my access request and section 4 of the Irish Data Protection Act. I also request a **formal decision** under **Section 10(1)(b)(i) DPA** on this complaint as soon as possible. If you are not making such a **formal decision**, I kindly ask you to explicitly explain why you are not taking such a decision and about the **legal remedies** that are open to me if you are not processing this complaint.

My details:

Name: \_\_\_\_\_  
Resident of: \_\_\_\_\_  
E-Mail: \_\_\_\_\_  
Telephone: \_\_\_\_\_

Sincerely,

\_\_\_\_\_