Office of the Data Protection Commissioner.

Canal House, Station Road

Portarlington , Co. Laois

IRELAND

Max Mustermann

Musterstraße 1

12345 Mustercity

GERMANY Mustercity, 04.10.2011

Complaint against Facebook Ireland Ltd.

To whom it may concern,

I was requesting a copy of my personal data held by **“Facebook Ireland Limited”** (Hanover Reach, 5-7 Hanover Quay, Dublin 2, Ireland) under section 4 DPA using the provided online form.

I was sending the initial request on the **18.08.2011**

I was receiving a confirmation e-mail by Facebook on the 19.08.2011

Facebook send an e-mail saying it will not meet the 40-day deadline on the 28.09.2011.

Facebook send an e-mail saying that I should use an online download tool on the 28.09.2011.   
 The tool is not sufficiently giving me access to all my personal data as necessary under the Irish   
 law. There are many data categories missing.

Under section 4 DPA Facebook Ireland Limited is required to send me a copy of my data no later than 40 days form my initial request.

The 40-day period was over on the **29.09.2011**.

I therefore ask you to take the necessary steps to make Facebook Ireland Limited comply with my access request and section 4 of the Irish Data Protection Act.

My details:

Name: Max Mustermann

Resident of: Germany

E-Mail: max.mustermann@email.com

Telephone: +49 123 4567890

Sincerely,

Max Mustermann